

Our Standard Operating Procedures – Update July 2021

On 19th July 2021 the government eased Covid restrictions. In many public places, including crowded locations, we have seen reduced social distancing and mask wear.

NHS England and the Office of the Chief Dental Officer (OCDO) and our governing bodies have however recommended continued use of stringent standard operating procedures in dental practice for your safety.

Although the vaccination programme has resulted in reduced transmission and hospitalisation, clinically vulnerable individuals will still be at risk from the effects of COVID and variants such as the Delta variant. We have also seen vaccinated individuals contract COVID, and we cannot exclude the possibility of emergence of further pathogenic variants.

In line with national guidance our standard operating procedures remain unchanged as we endeavour to ensure a COVID secure healthcare facility.

Before you arrive at the surgery:

- We will undertake Covid Risk Assessment electronically or telephonically
- We will arrange remote payment (when possible and if applicable)

When you arrive at the surgery:

- We will still take your temperature
- Hand sanitisation will be undertaken
- Masks will need to be worn on entry and in waiting rooms
- Where practical, we will encourage you to wait outside/in your car just before your appointment time to avoid congestion in the building and to promote social distancing
- Wherever operational there will be one way patient flow systems
- There will be limited attendance within the building
- There will be appropriate fallow time between patient appointments especially between aerosol generating procedures, including use of FFP2/3 masks where appropriate by clinical personnel
- Standard cross infection procedures will apply
- Where possible, appointment scheduling and payments will be undertaken by telephone

We are striving to ensure that most of our staff will continue to be double vaccinated / boosted when necessary and this will significantly reduce virus transmissibility. We also continue to use air scrubbers with UVC technology and ventilation. This technology sterilises and exchanges the air in waiting rooms and in surgeries where we are sterilising the air approximately 6 times per hour.

If you need special arrangements around your care, please contact the Practice Manager ahead of your appointment

Assuring you of our commitment to your safety and wishing you a safe transition to enjoying a life without COVID restrictions.

Kind Regards

Raj Wadhvani
Clinical Director

Website

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